

UCSF vs St Marys

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
050008	CALIFORNIA PACIFIC MEDICAL CTR- DAVIES CAMPUS HOSP	45 CASTRO STREET
050047	CALIFORNIA PACIFIC MEDICAL CTR- PACIFIC CAMPUS HOSP	2333 BUCHANAN STREET
050055	CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS	3555 CESAR CHAVEZ STREET
050076	KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	2425 GEARY BLVD
050152	SAINT FRANCIS MEMORIAL HOSPITAL	900 HYDE ST
050228	SAN FRANCISCO GENERAL HOSPITAL	1001 POTRERO AVENUE
050407	CHINESE HOSPITAL	845 JACKSON ST
050454	UCSF MEDICAL CENTER	505 PARNASSUS AVE, BOX 0296
050457	ST MARY'S MEDICAL CENTER	450 STANYAN ST
050668	LAGUNA HONDA HOSPITAL & REHABILITATION CENTER	375 LAGUNA HONDA BLVD

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Address 2	Address 3	City	State
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA
		SAN FRANCISCO	CA

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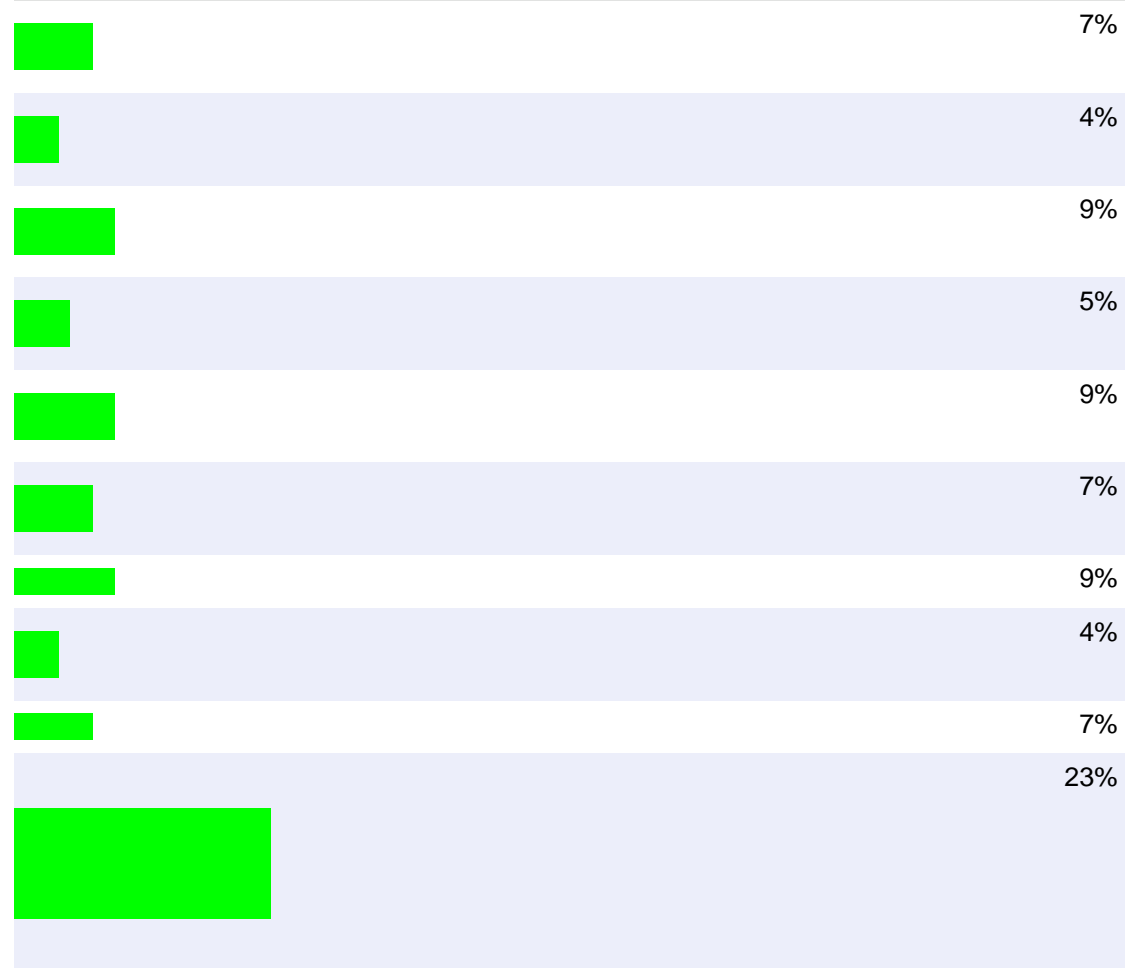
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
94114	SAN FRANCISCO	4156006000
94115	SAN FRANCISCO	4156006000
94110	SAN FRANCISCO	4156416562
94115	SAN FRANCISCO	4158332646
94109	SAN FRANCISCO	4153536000
94110	SAN FRANCISCO	4152068000
94133	SAN FRANCISCO	4159822400
94143	SAN FRANCISCO	4153532733
94117	SAN FRANCISCO	4156681000
94116	SAN FRANCISCO	4157592300

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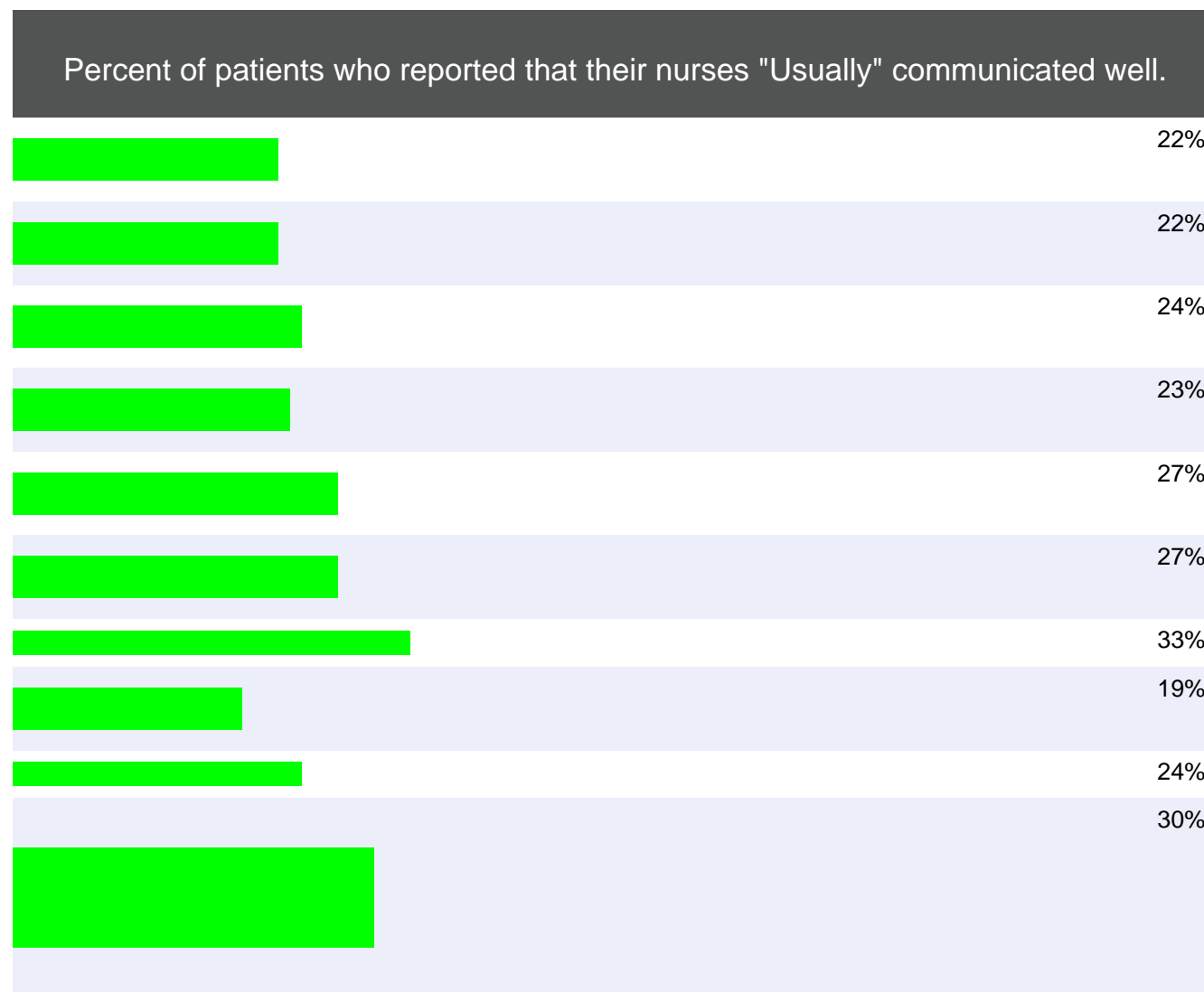
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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UCSF vs St Marys

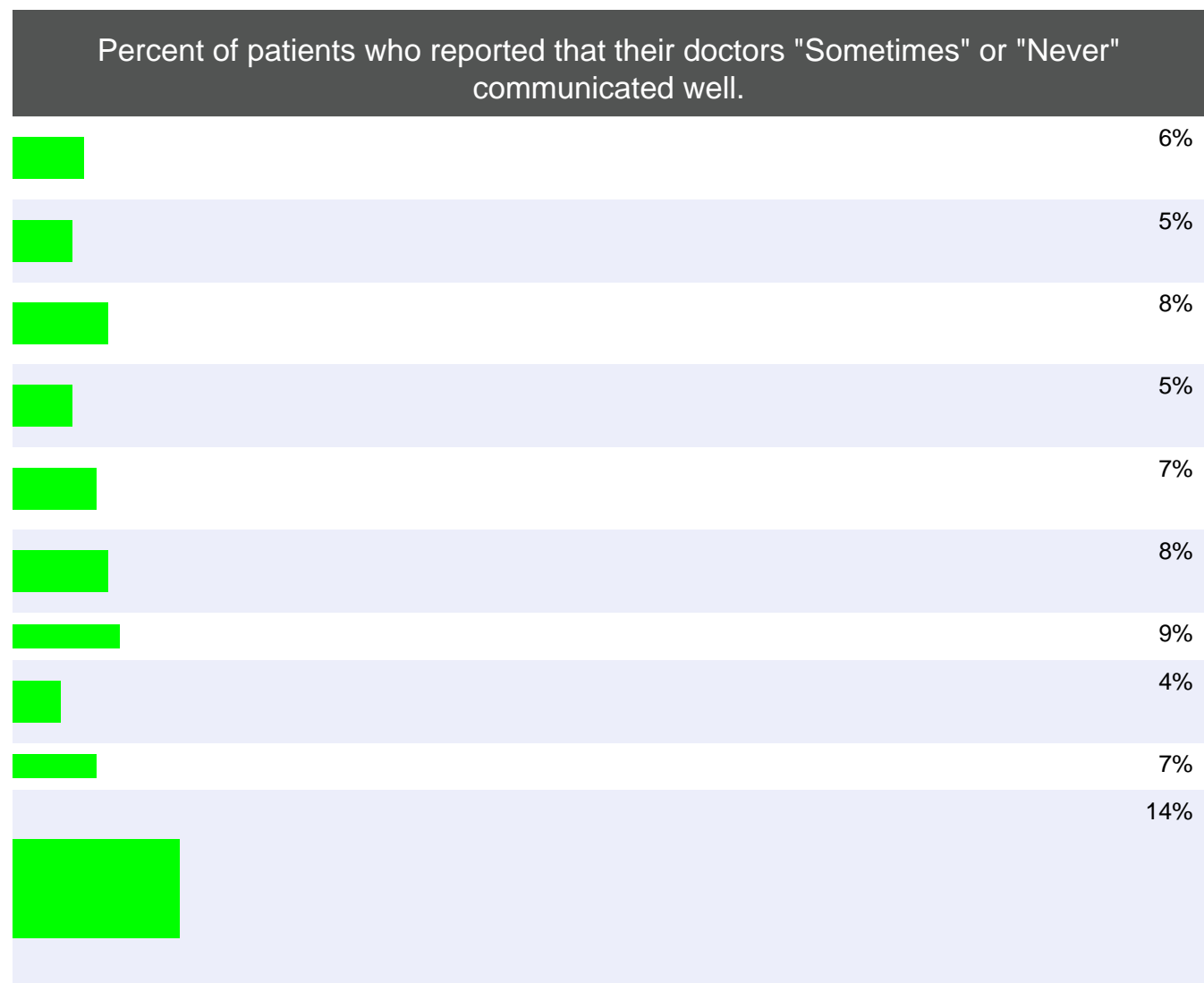
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



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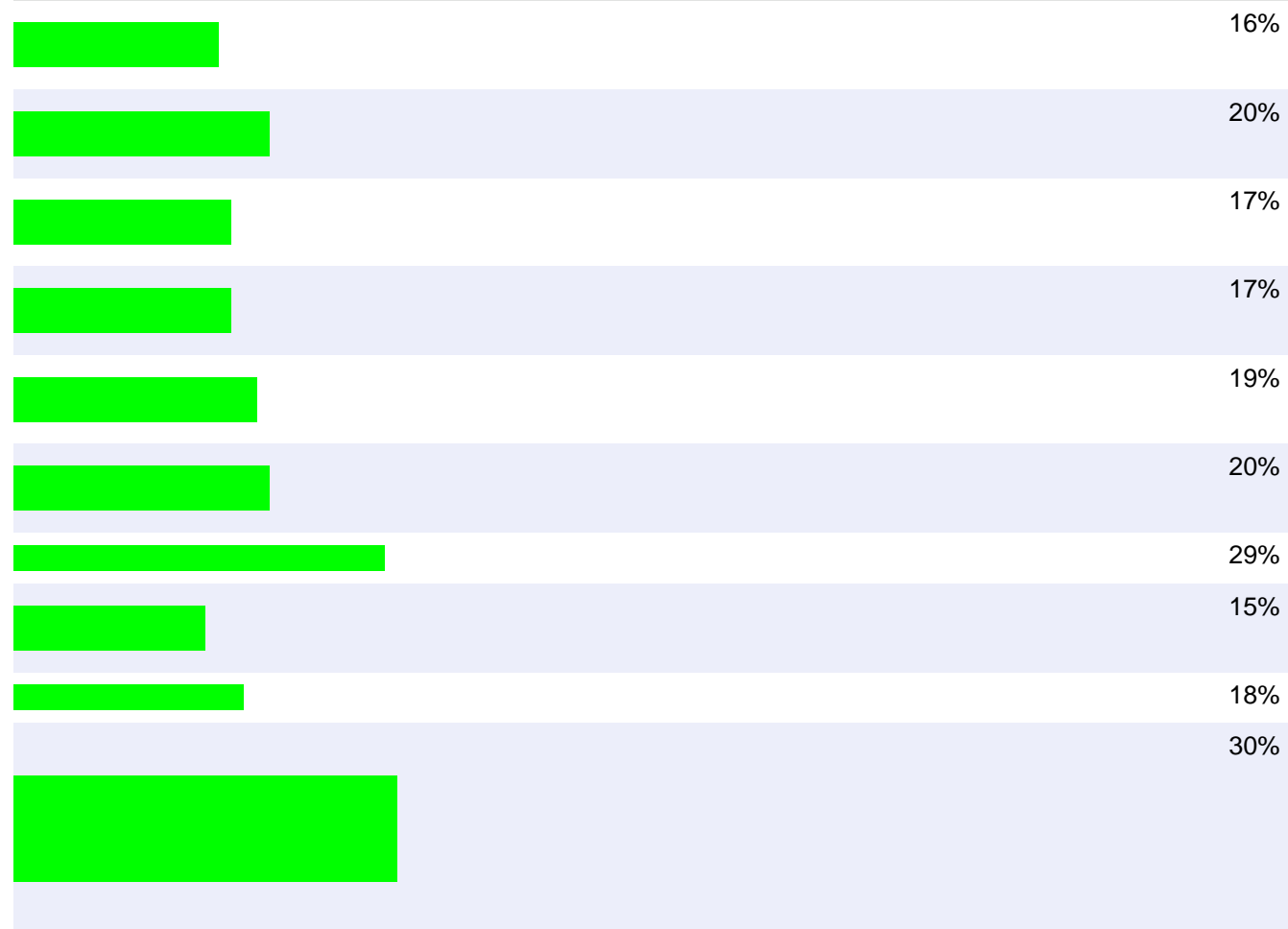
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

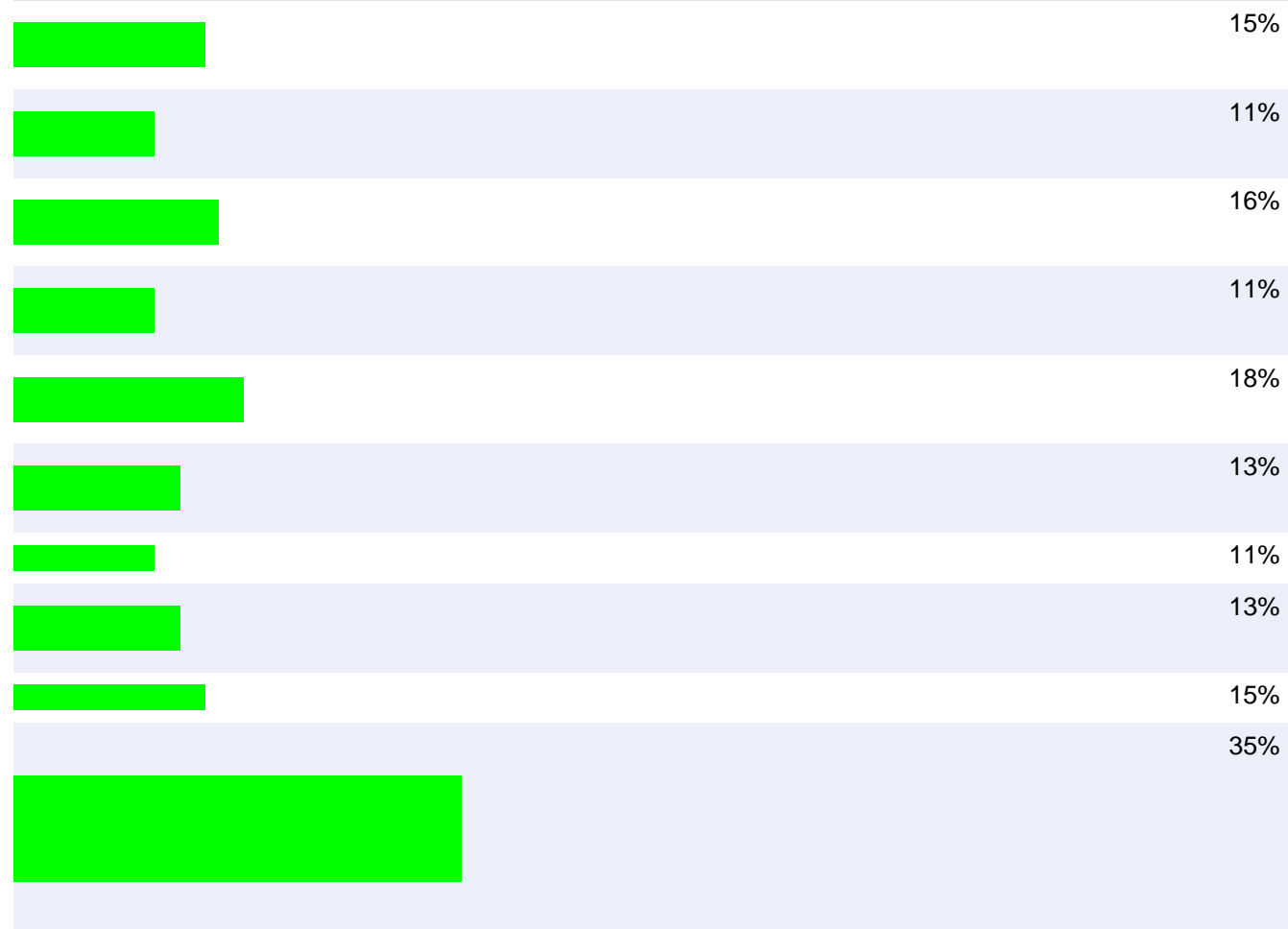
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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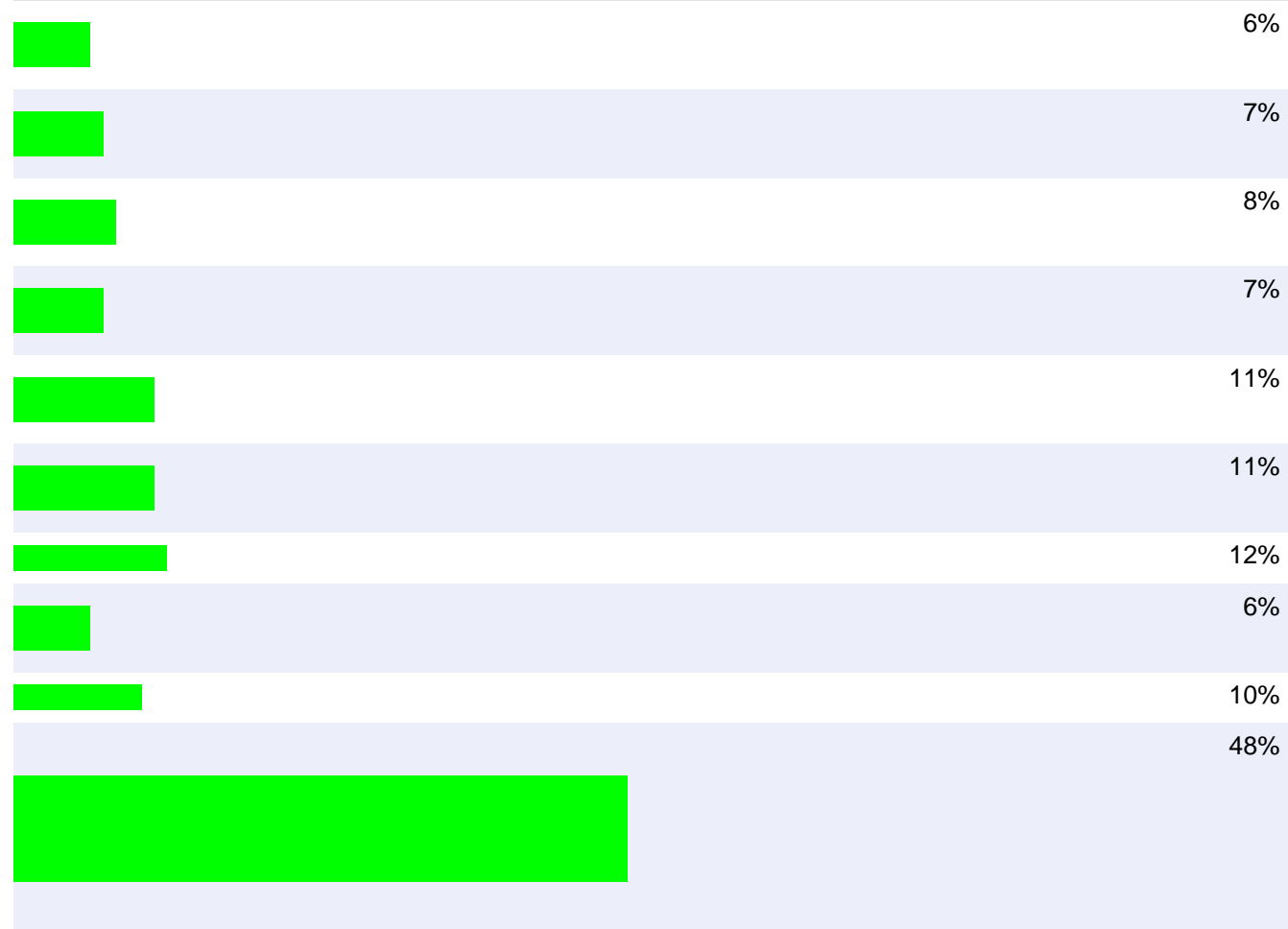
Percent of patients who reported that they "Always" received help as soon as they wanted.



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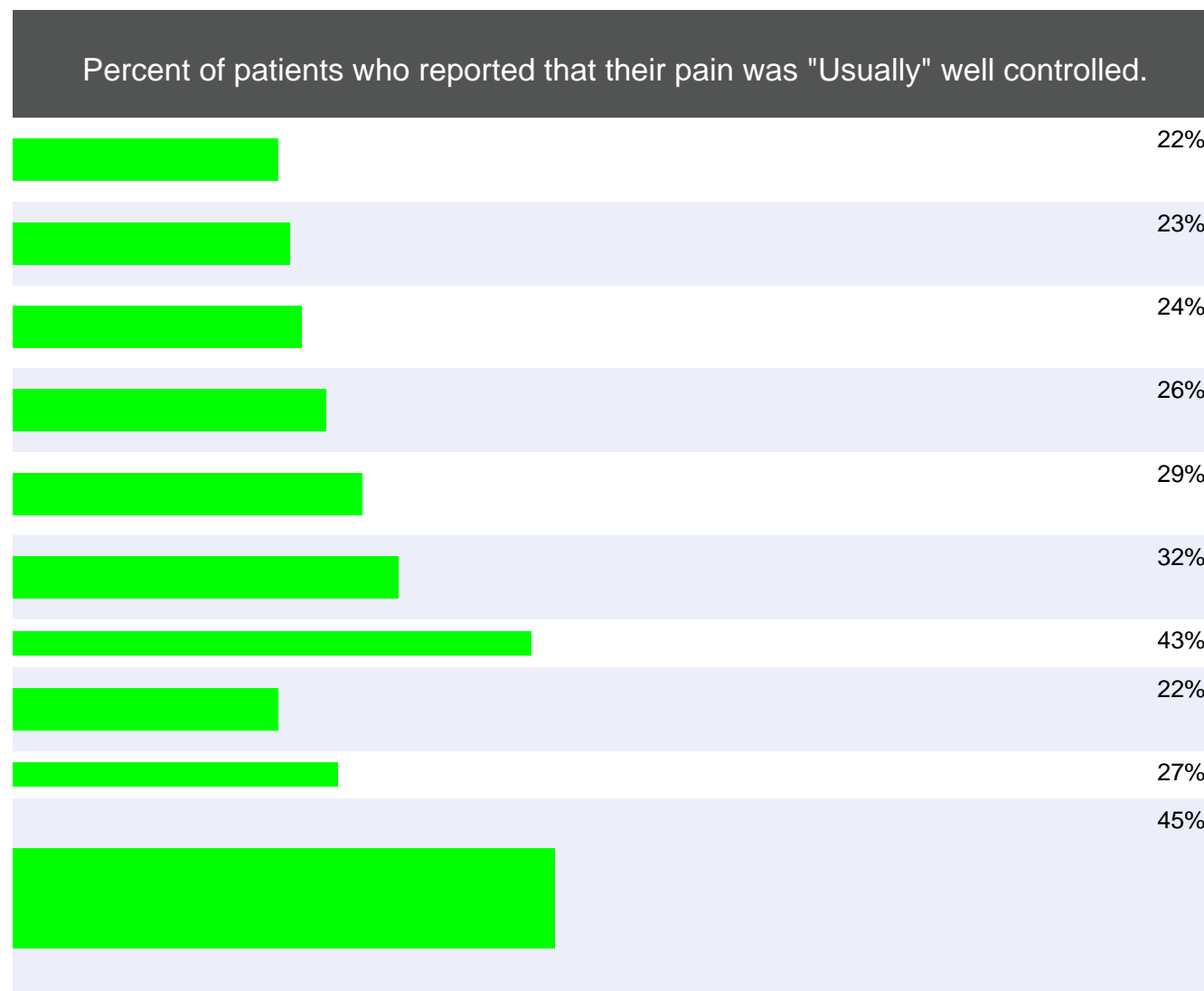
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



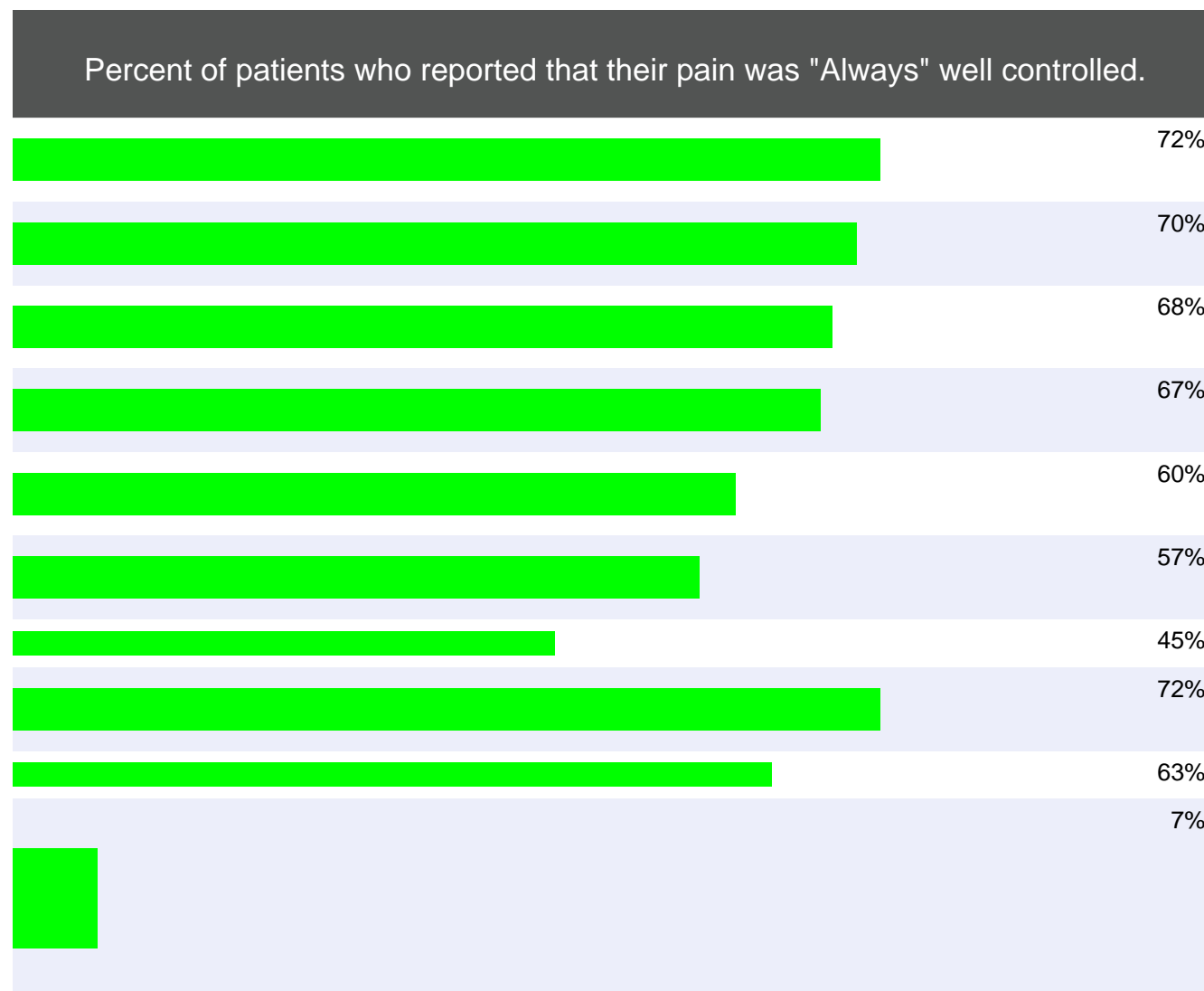
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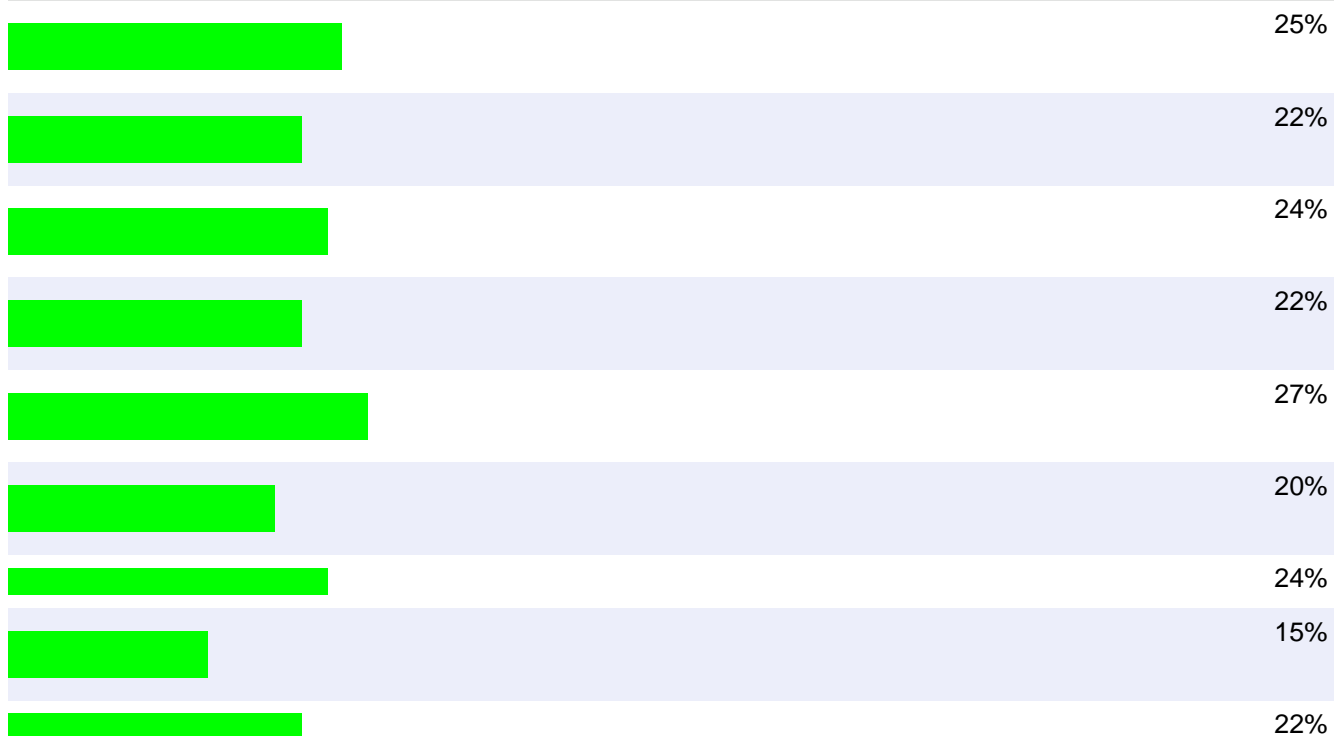
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

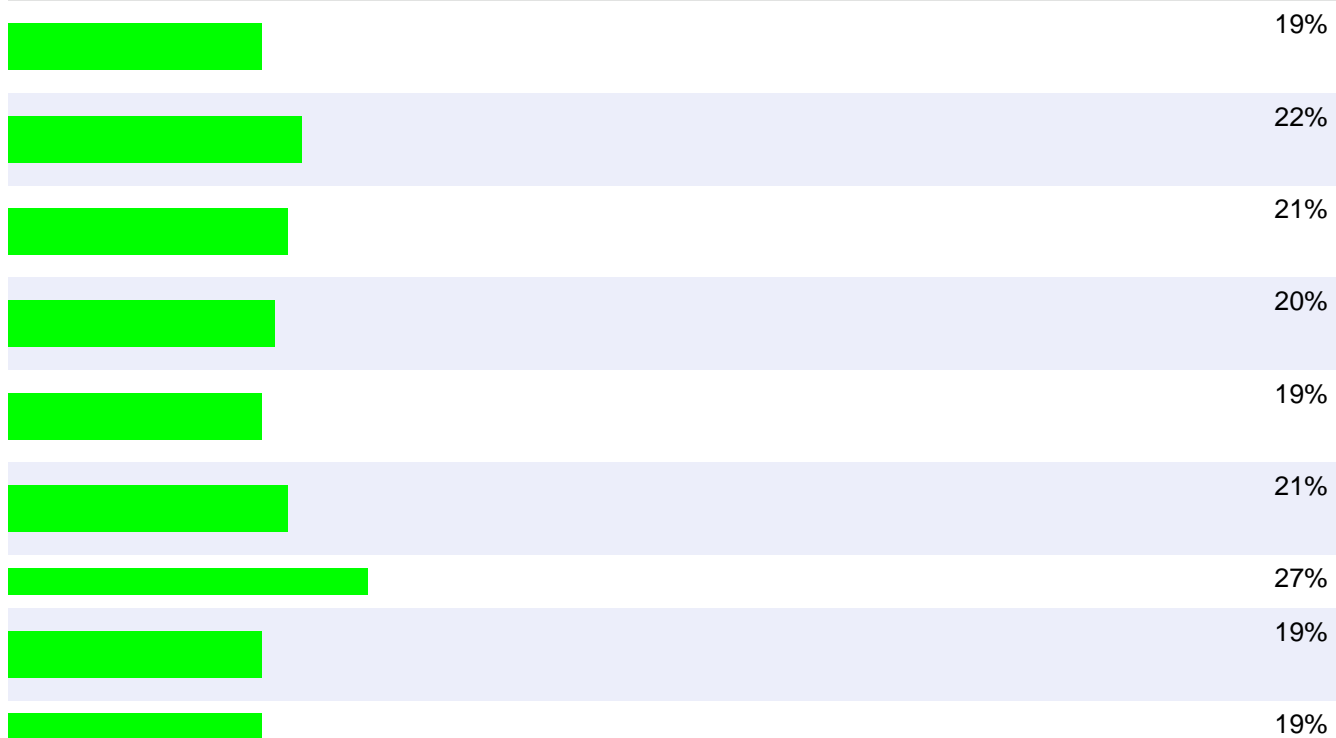


N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

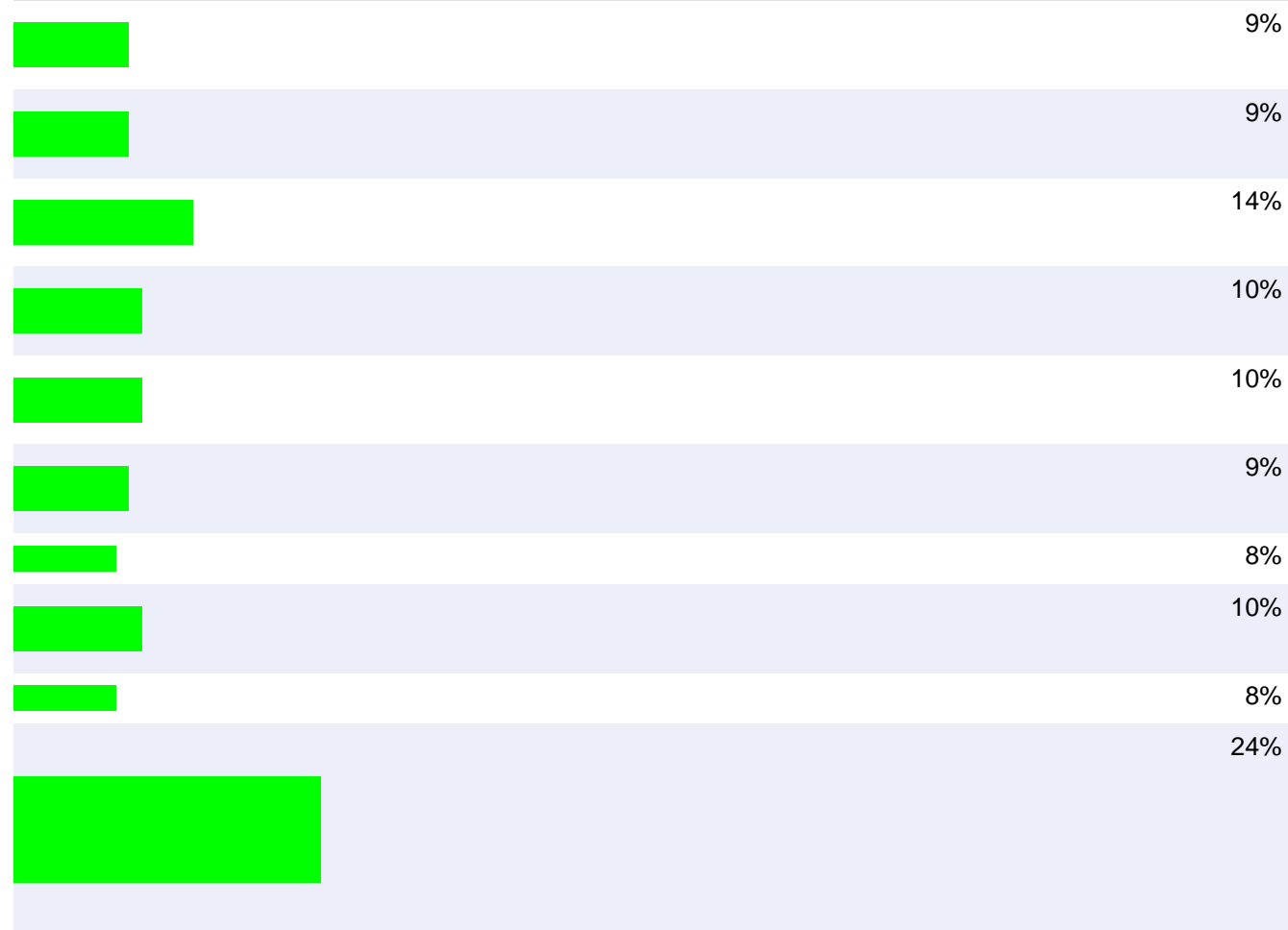


N/A

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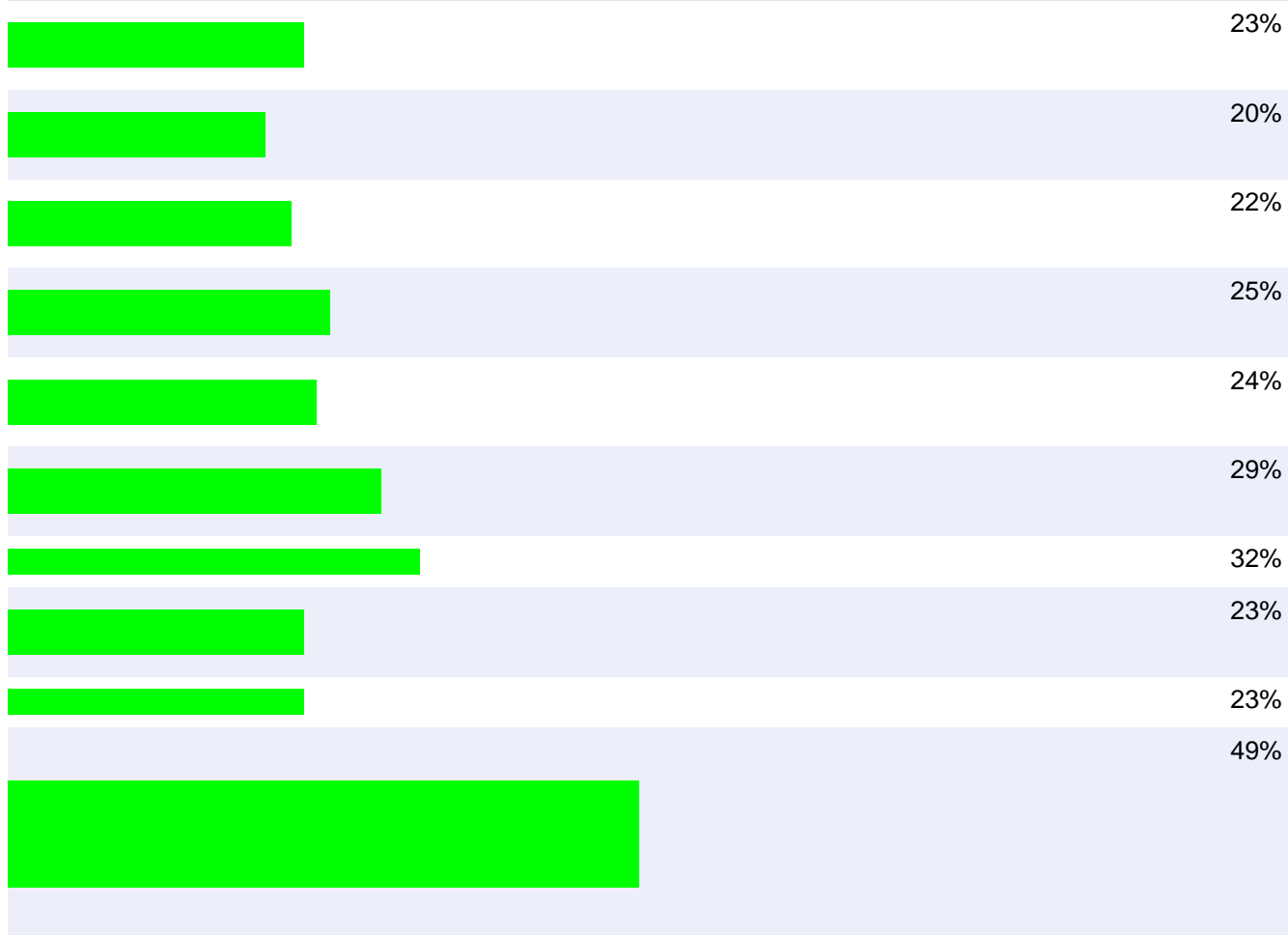
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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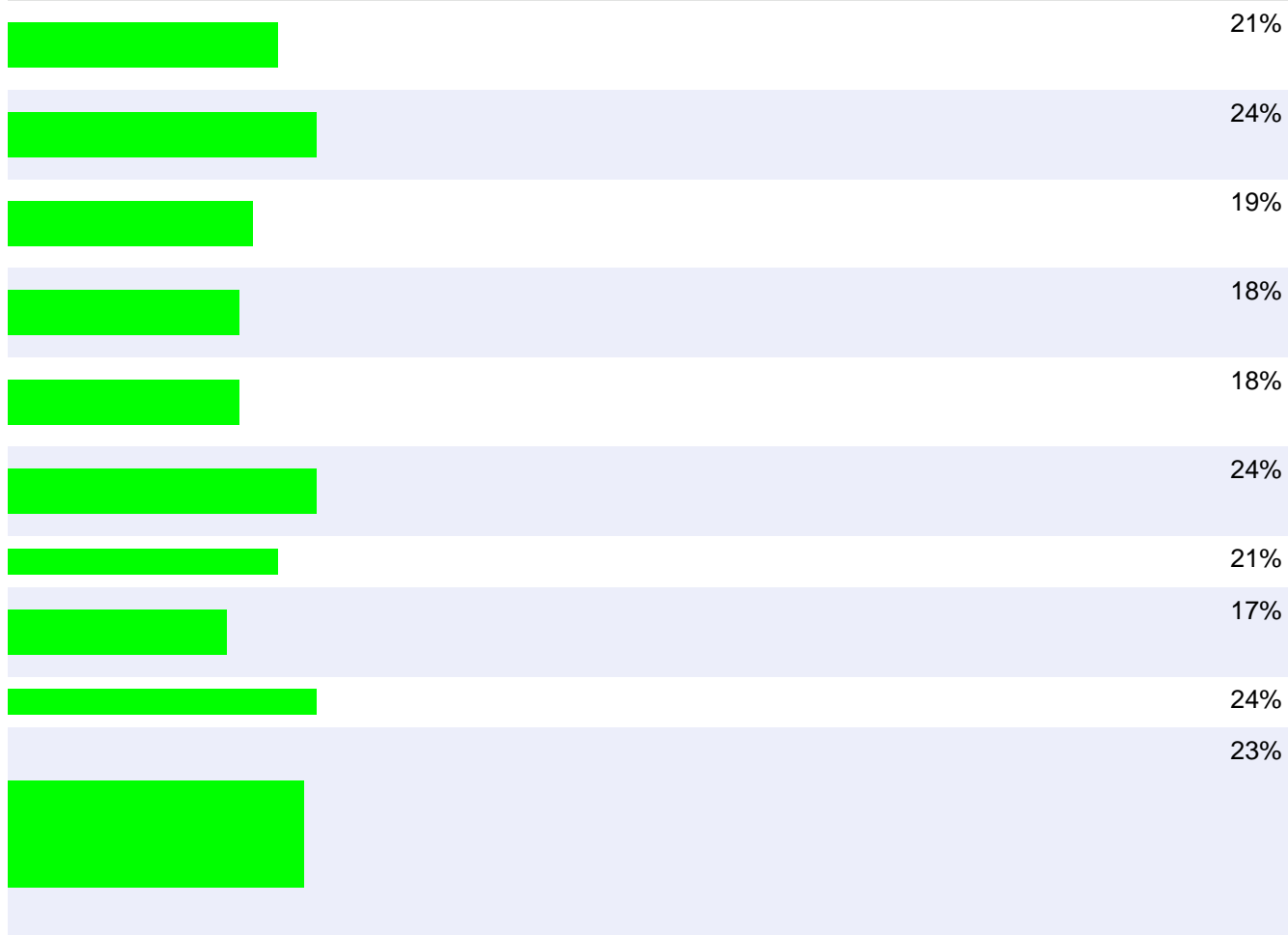
Percent of patients who reported that their room and bathroom were "Always" clean.



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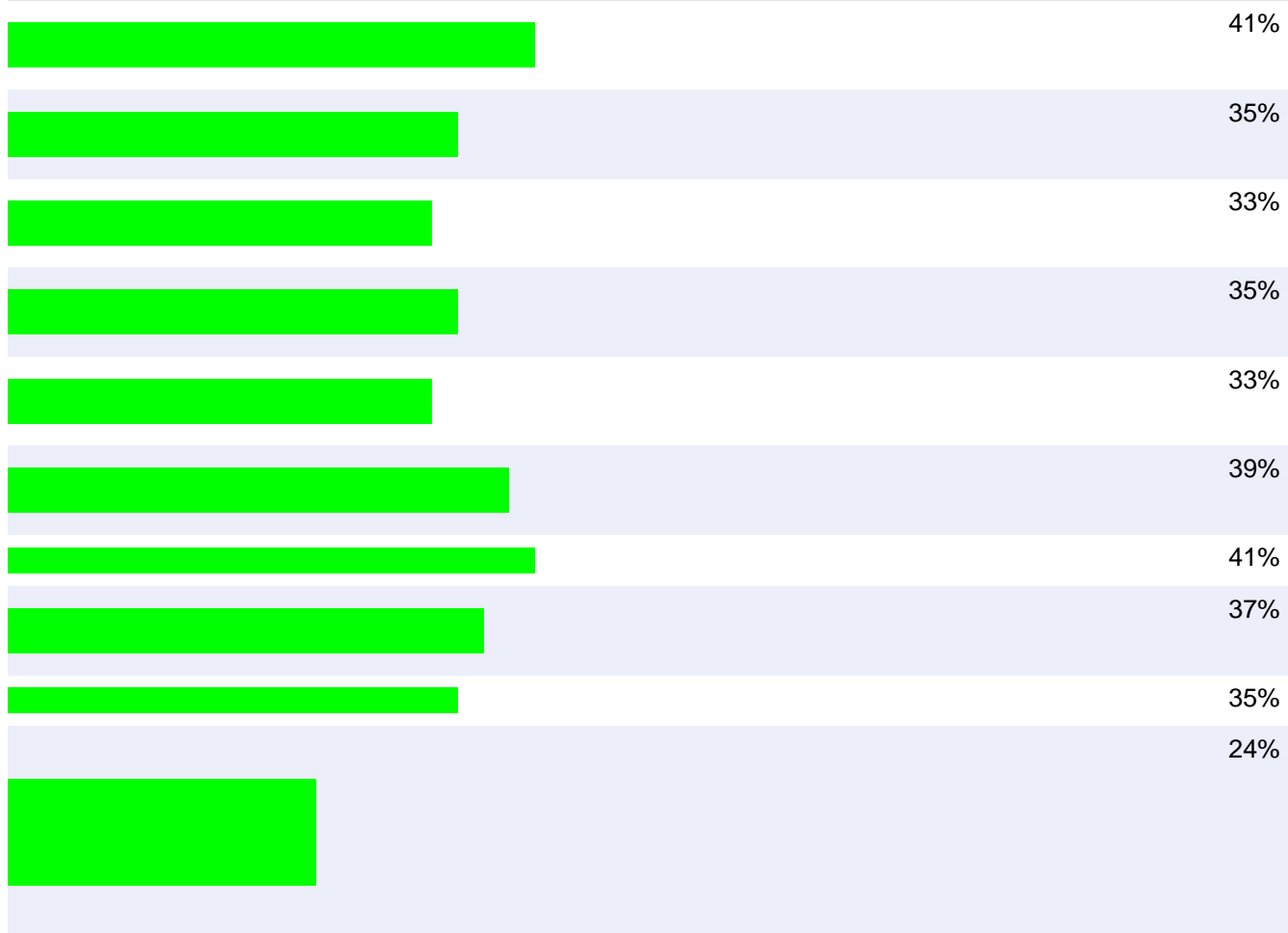
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

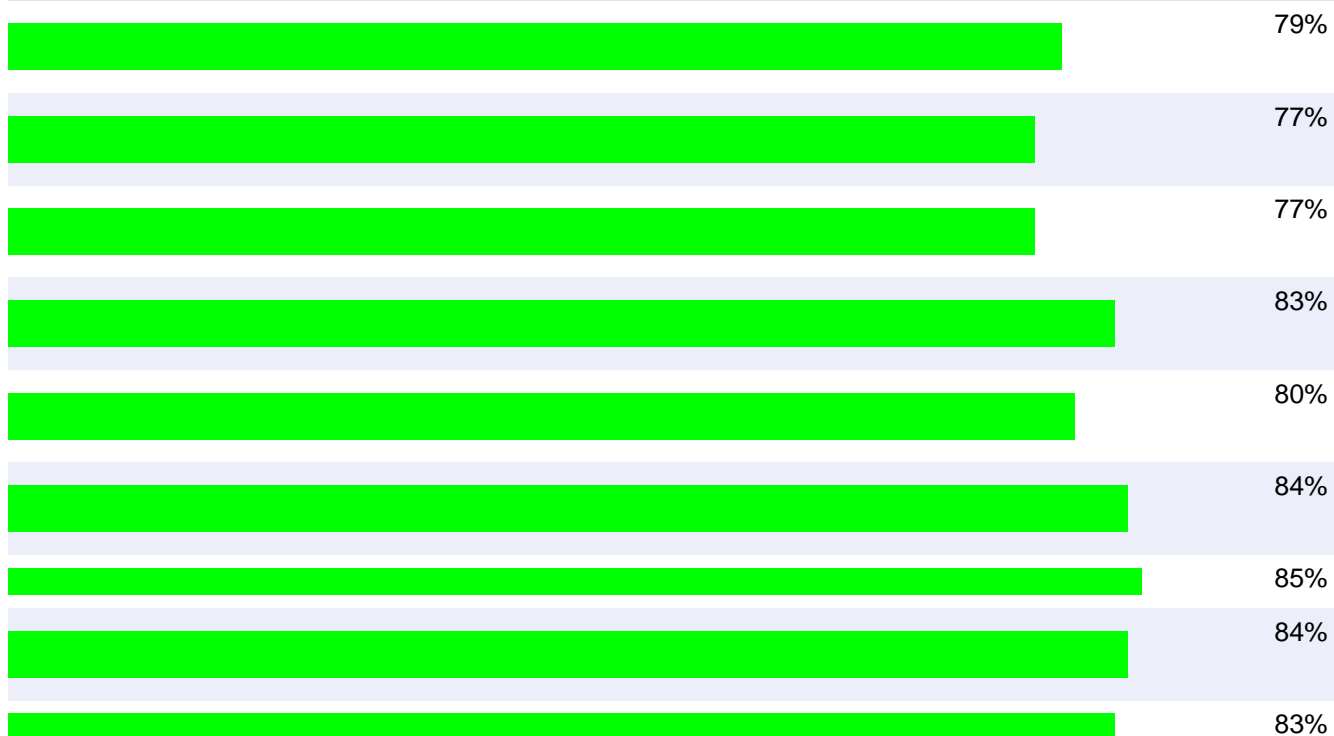
Percent of patients who reported that the area around their room was "Always" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

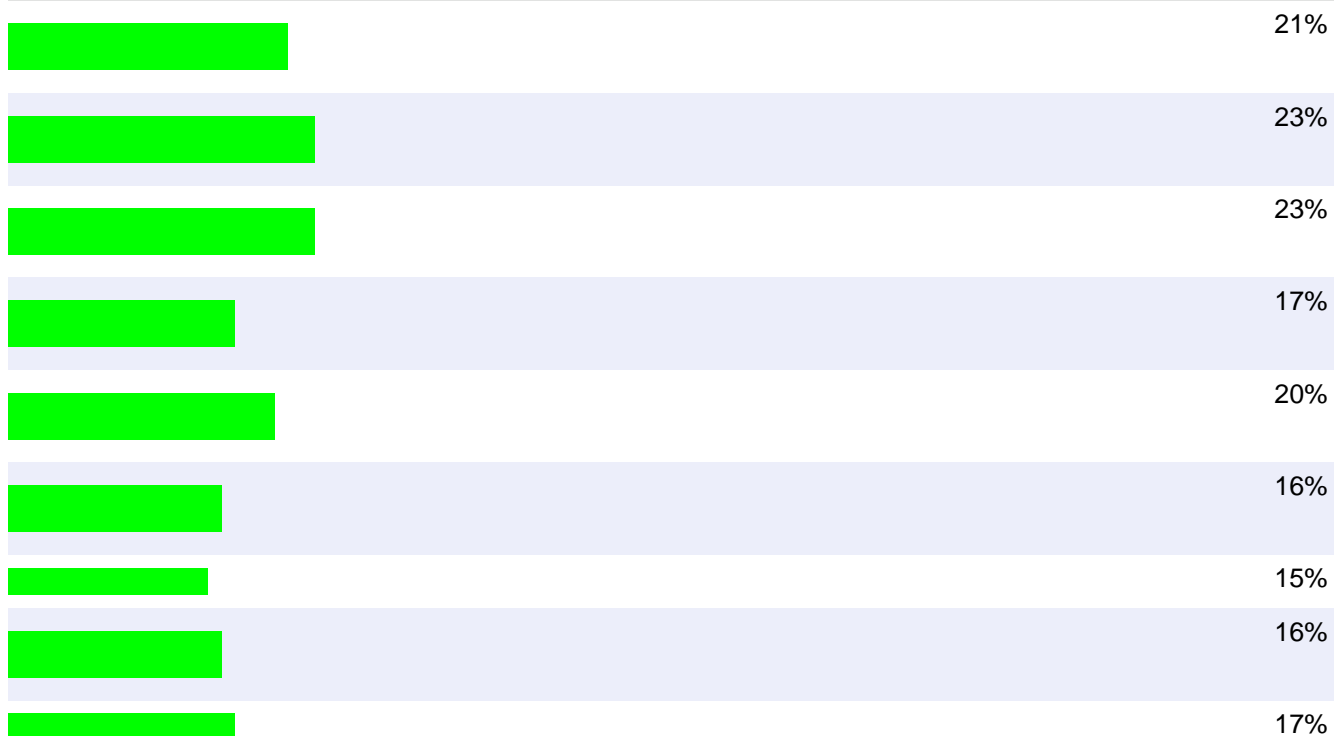


N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.

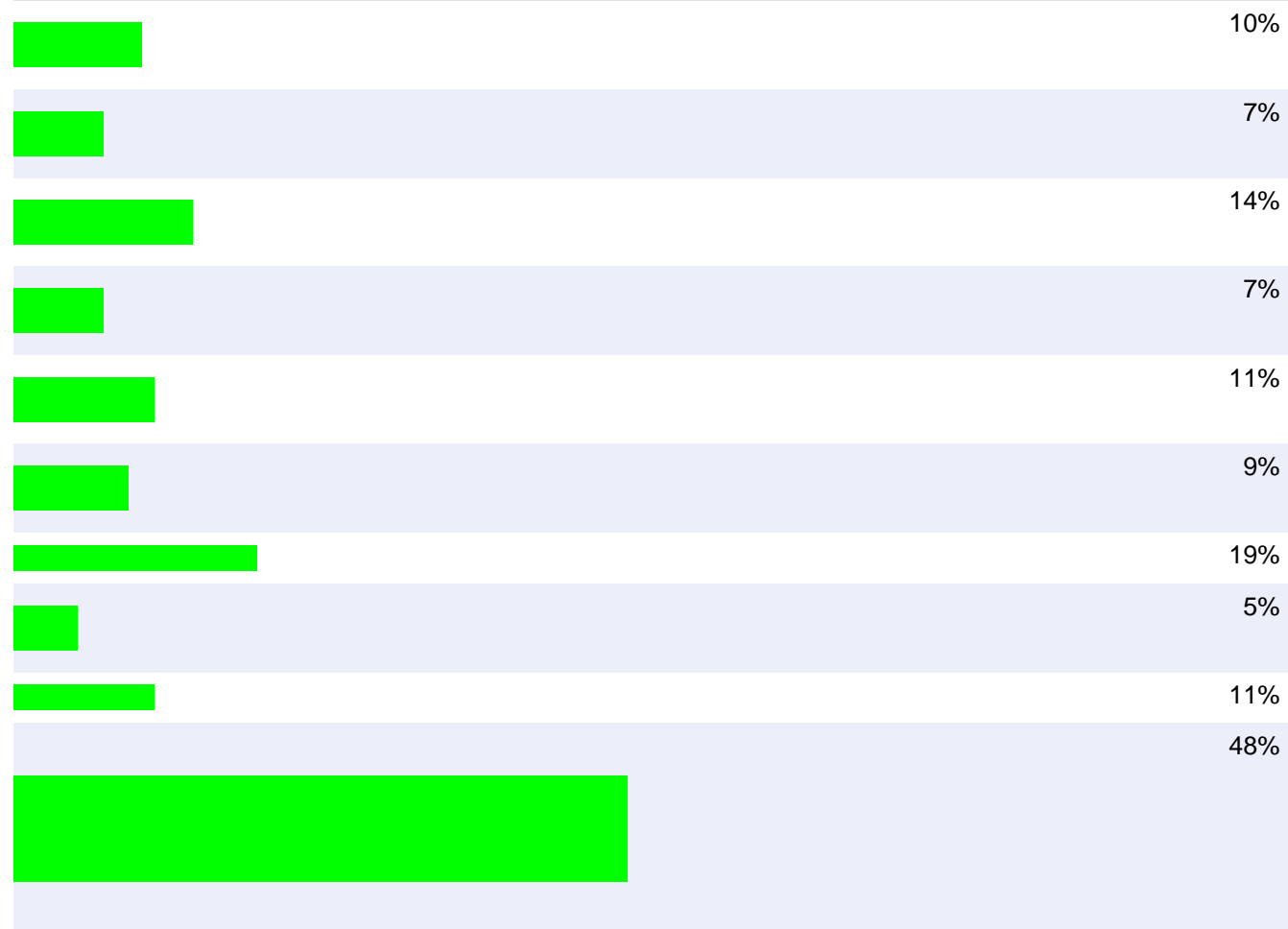


N/A

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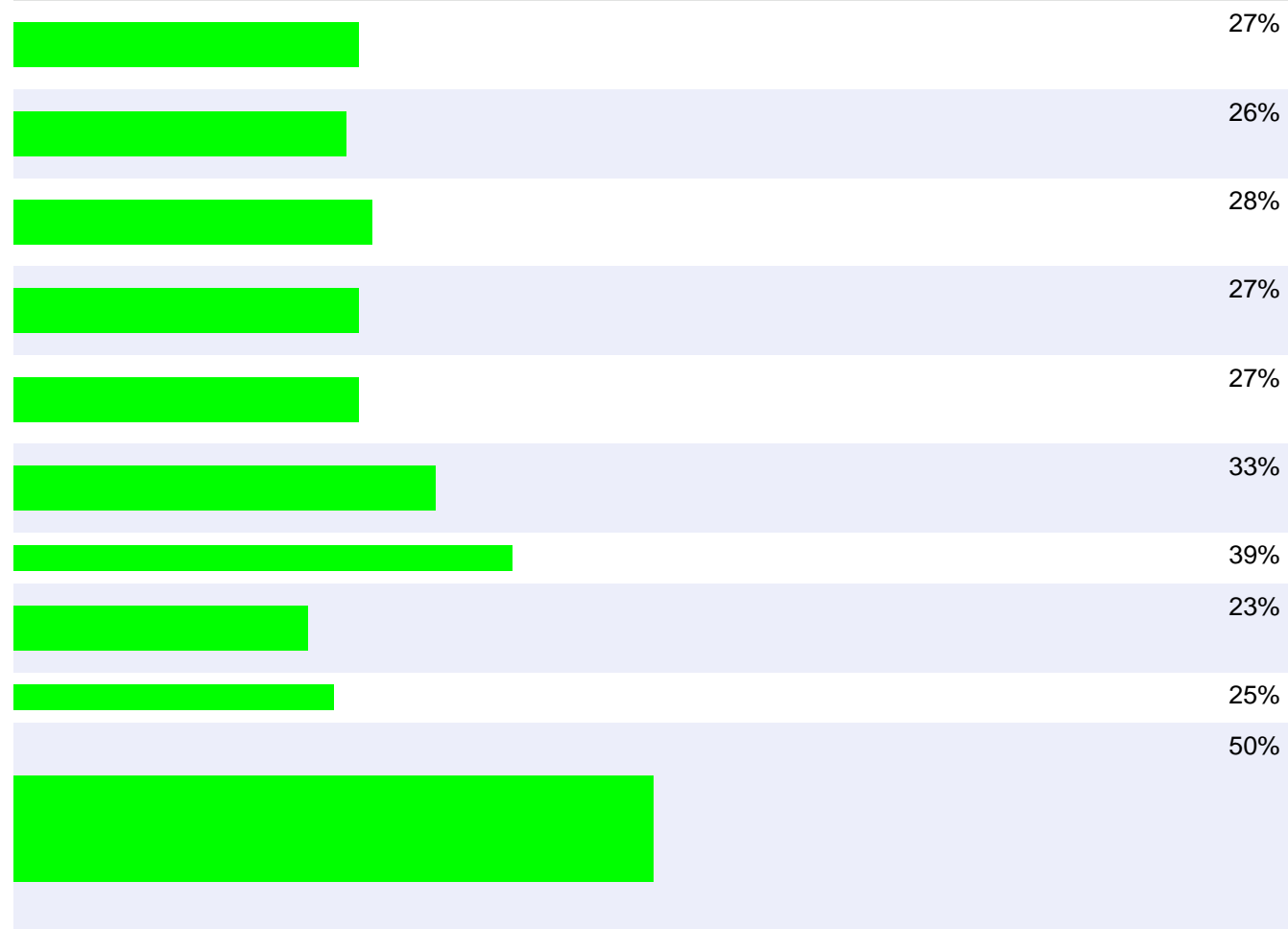
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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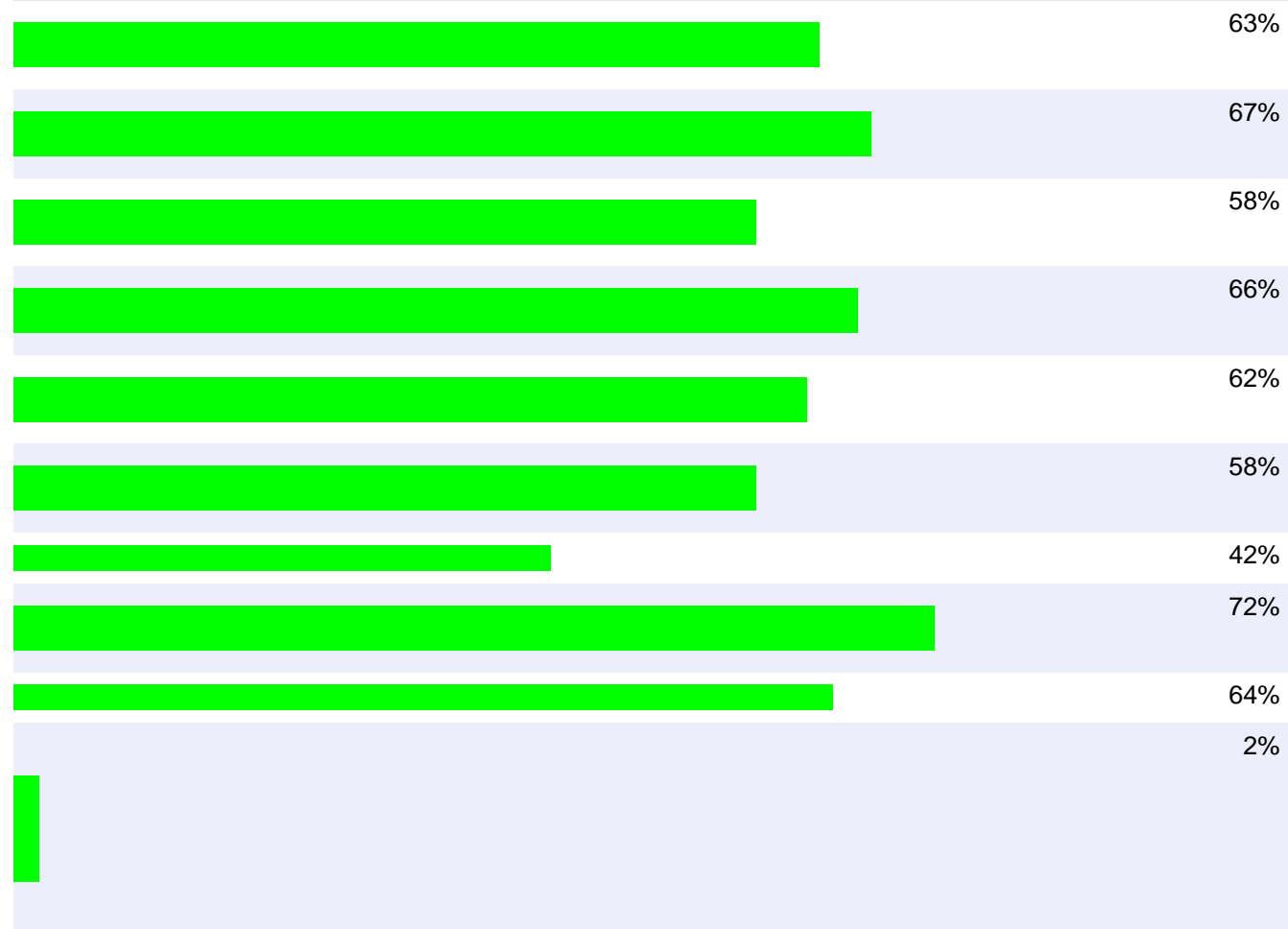
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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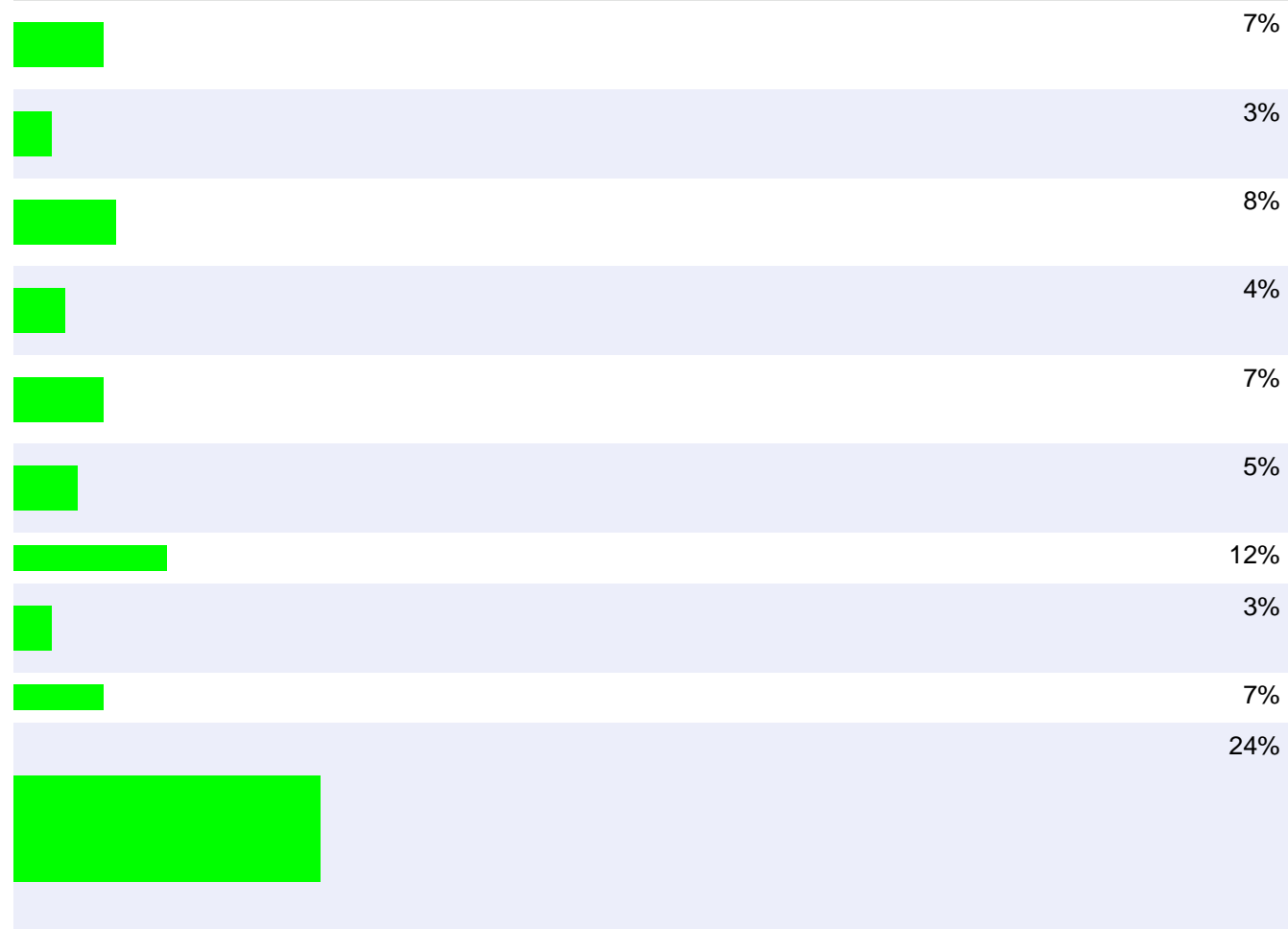
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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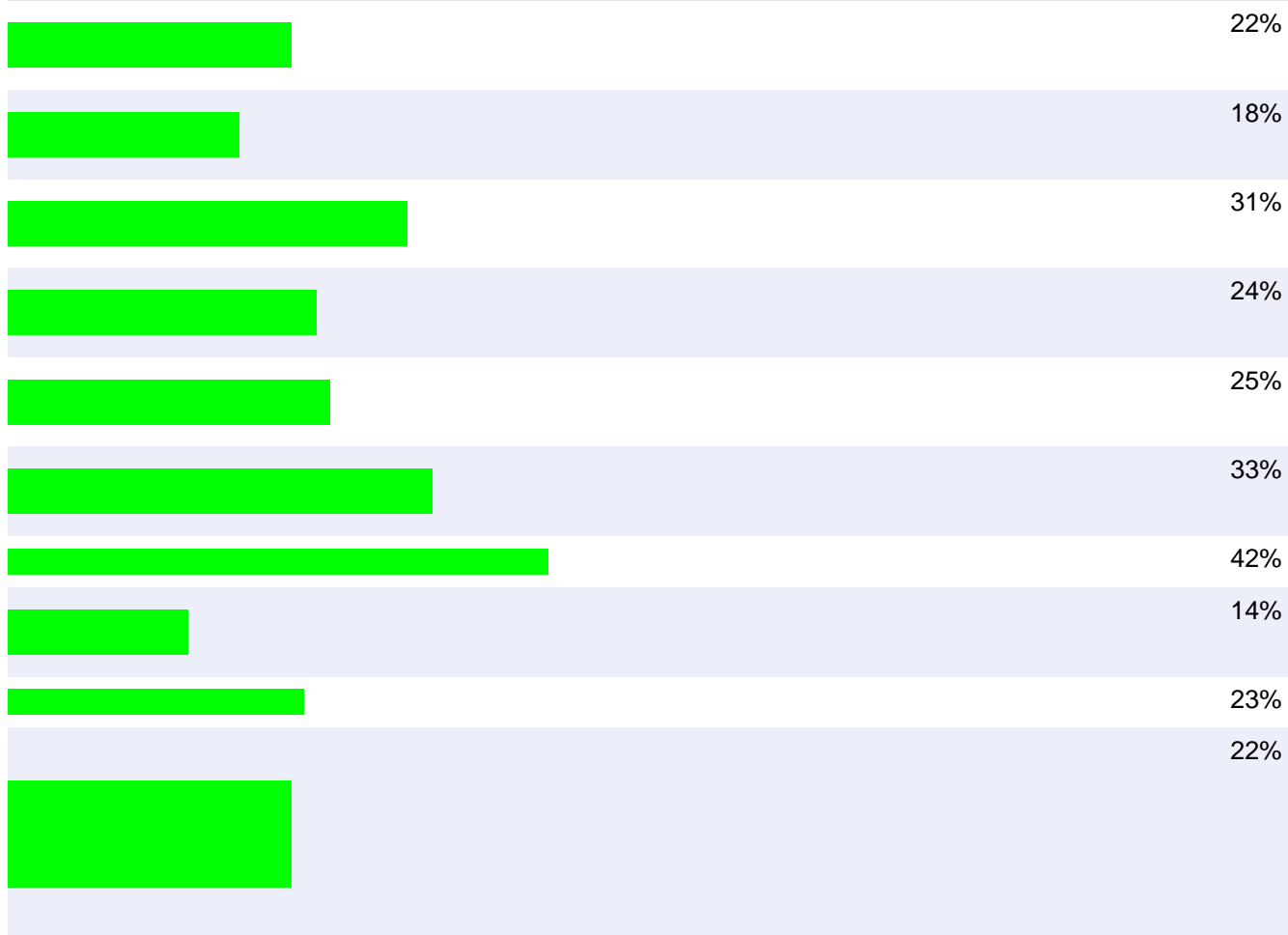
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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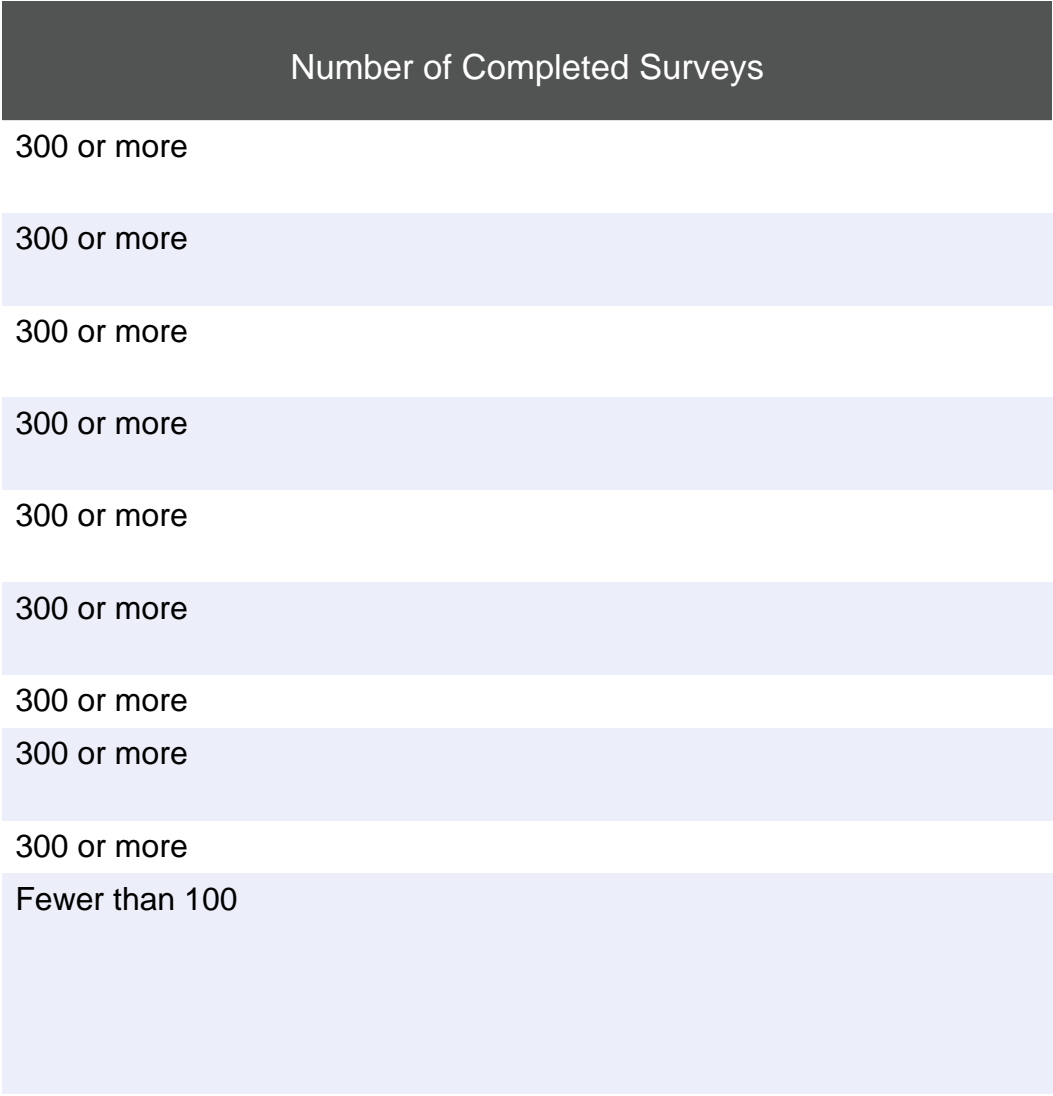
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.












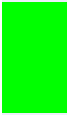
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Survey Response Rate Percent	Hospital Footnote
	29%
	38%
	21%
	37%
	22%
	19%
	30%
	37%
	27%
	6% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance